



FAO Designated Premise Supervisor, **Premier**, Nodder Road, Woodthorpe, SHEFFIELD. S13.

Date: 28/10/2010

# RECENT TEST PURCHASE OPERATION DECLINED TO SELL ALCOHOL TO A PERSON UNDER THE AGE OF 18 YEARS

Dear Sir/Madam.

On the 27/10/2010, a Police operation relating to the sale of intoxicants to under- aged persons took place in various districts of Sheffield. The above premises, of which you are the Designated Premises Supervisor (DPS) was one of those premises visited by an underage person, who attempted to make a purchase of alcohol from you or a member of your staff.

I am pleased to inform you that no such sale was made, and you or your staff at that time made a correct decision in identifying this person as being under age to purchase alcohol.

Please pass on our congratulations to the member of staff concerned and highlight this success to the rest of your staff members.

Sheffield Liquor Licensing Department record all known test purchase passes and fails, and firm action is taken against those premises which fail to come up to an acceptable standard.

Please continue to be vigilant and use the 'Challenge 21' initiative. If you or your staff have any doubt about the age of a young customer after challenging them, it would be wise to decline a sale.

Once again, well done to you and your staff.

Regards	
*******	
Police Liquor Licensing Dept	

# PLACE Business Strategy and Regulation

Director: Mick Crofts

Sheffield Trading Standards 2-10 Carbrook Hall Road

Sheffield S9 2DB

E-mail: trading.standards@sheffield.gov.uk

Fax No. (0114) 273 6248

Officer: Greg Ward Ref: ARSTP\ 070561 Tel: 0114 273 6241 Date: 25/2/2011

The Manager Premier Store 3 Nodder Road Sheffield S13 8DB

Dear Sir/Madam

#### AGE-RESTRICTED SALES - TEST PURCHASE RESULTS.

As an agency responsible for the enforcement of age-restricted sales legislation, Sheffield Trading Standards periodically carries out test purchasing exercises on local businesses to check for compliance with the law.

We are pleased to inform you that in our latest series of test purchases on the 23 February 2011 relating to the sale of cigarettes / tobacco a test purchasing volunteer was unsuccessful in purchasing cigarettes from your premises. We would like to congratulate and commend the members of staff involved for their diligent and responsible attitude in refusing to sell age-restricted products to our volunteer. Well done, and keep up the good work of refusing to sell age-restricted products young customers.

Please continue to be vigilant and remember that if you or your staff have any doubt about the age of a young customer after challenging them, and requesting identification it would be wise to decline a sale.

If you require any additional information on age restricted sales or are interested in joining our free Responsible Retailer Scheme please contact Greg Ward on 0114 2736241.

Yours faithfully.

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Philip Glaves

Chief Trading Standards Officer

Large print versions of this letter are available by telephoning 0114 2736284





#### **Private & Confidential**



The Manager Hollinsend Food & Wi 2 Nodder Road Woodthorpe S13 8DB Camelot UK Lotteries Limited

Tolpits Lane Watford WD18 9RN

Ref: RCTP/3979603

Dear Sir or Madam,

Premises at Hollinsend Food & Wi, 2 Nodder Road, S13 8DB Retailer Number 466376

On 05/07/2011 you were tested, as part of our Operation Child test purchase programme, to establish whether you are employing the appropriate safeguards effectively to prevent under age sales.

A visit was made to your premises using a young person and I am pleased to say that your staff refused to sell a National Lottery ticket on that occasion. Please could I ask you to continue to remind your staff to remain vigilant and do everything possible to prevent sales to under sixteens.

Congratulations once more and keep up the good work.

Yours faithfully

Stephen Gavin

Security Operations Manager

On behalf of:

Camelot UK Lotteries Limited

Please call 01344 418565 if you have any queries regarding the visit details within this letter. Office hours 9am - 5pm

Please call 01923 425 000 and ask for Security Operations if you have any queries regarding Operation Child in general.



FAO Designated Premises Supervisor, Premier Store Nodder Road Manor Sheffield

Date:17/11/2011

### RECENT TEST PURCHASE OPERATION DECLINED TO SELL ALCOHOL TO A PERSON UNDER THE AGE OF 18 YEARS

Dear Sir/Madam,

On the 3/11/2011, a Police operation relating to the sale of intoxicants to under- aged persons took place in various districts of Sheffield. The above premises, of which you are the Designated Premises Supervisor (DPS) was one of those premises visited by an underage person, who attempted to make a purchase of alcohol from you or a member of your staff.

I am pleased to inform you that no such sale was made, and you or your staff at that time made a correct decision in identifying this person as being under age to purchase alcohol.

Please pass on our congratulations to the member of staff concerned and highlight this success to the rest of your staff members.

Sheffield Liquor Licensing Department record all known test purchase passes and fails, and firm action is taken against those premises which fail to come up to an acceptable standard.

Please continue to be vigilant and use the 'Challenge 21' initiative. If you or your staff have any doubt about the age of a young customer after challenging them, it would be wise to decline a sale.

Once again, well done to you and your staff.

Regards

South Yorkshire Police Liquor Licensing Dept.

### Memo - Addendum to Letter



10/05/2012

Dear Retailer,

Unfortunately due to an administrative error you were sent a letter that did not include the correct date and time we conducted a visit to you as part of our operation child test purchase programme

The visit date and time has now been rectified and enclosed is the letter you received a few days ago revised with the correct date and time

Apologies for any confusion caused

Yours faithfully

Camelot Test purchase Team REL Field Marketing 01344 418565

#### **Private & Confidential**



10/05/2012

The Manager Hollinsend Food & Wi 2 Nodder Road Woodthorpe S13 8DB **Camelot UK Lotteries Limited** 

Tolpits Lane Watford WD18 9RN

Ref: RCTP/5037028

Dear Sir or Madam,

Premises at Hollinsend Food & Wi, 2 Nodder Road, S13 8DB Retailer Number 466376

On 2/4/2012 at 16:34 you were tested, as part of our Operation Child test purchase programme, to establish whether you are employing the appropriate safeguards effectively to prevent under age sales.

A 1st visit was made to your premises using a young person and I am pleased to say that your staff refused to sell a National Lottery ticket on that occasion. Please could I ask you to continue to remind your staff to remain vigilant and do everything possible to prevent sales to under sixteens.

Congratulations once more and keep up the good work.

Yours faithfully

Stephen Gavin

Security Operations Manager

On behalf of:

Camelot UK Lotteries Limited

Please call 01344 418565 if you have any queries regarding the visit details within this letter. Office hours 9am – 5pm

Please call 01923 425 000 and ask for Security Operations if you have any queries regarding Operation Child in general.

#### Private & Confidential



**Camelot UK Lotteries Limited** 

The Proprietor
Hollinsend Food & Wi
2 Nodder Road
Woodthorpe
Sheffield
S13 8DB

Tolpits Lane Watford WD18 9RN

Ref: RCTP/6598695

Dear Sir or Madam,

## Premises at Hollinsend Food & Wi 2 Nodder Road Sheffield S13 8DB

Retailer Number 466376

On 03/05/2013 at 18:00 you were tested, as part of our Operation Child test purchase programme, to establish whether you are employing the appropriate safeguards effectively to prevent under age sales.

A 1st visit was made to your premises using a young person and I am pleased to say that your staff refused to sell a National Lottery ticket on that occasion. Please could I ask you to continue to remind your staff to remain vigilant and do everything possible to prevent sales to under sixteens.

Congratulations once more and keep up the good work.

Yours faithfully

Stephen Gavin

Security Operations Manager

On behalf of:

Camelot UK Lotteries Limited

Please call  ${\it 01344~418565}$  if you have any queries regarding the visit details within this letter. Office hours 9am - 5pm

Please call **01923 425 000 and ask for Security Operations** if you have any queries regarding ( Child in general.



FAO Designated Premises Supervisor, Premier Store, Nodder Road, Woodthorpe, Sheffield, S13.

Date: 21/03/2014

### RECENT TEST PURCHASE OPERATION DECLINED TO SELL ALCOHOL TO A PERSON UNDER THE AGE OF 18 YEARS

Dear Sir/Madam,

On the 20/03/2014, a Police operation relating to the sale of intoxicants to under- aged persons took place in various districts of Sheffield. The above premises, of which you are the Designated Premises Supervisor (DPS) was one of those premises visited by an underage person, who attempted to make a purchase of alcohol from you or a member of your staff.

I am pleased to inform you that no such sale was made, and you or your staff at that time made a correct decision in identifying this person as being under age to purchase alcohol.

Please pass on our congratulations to the member of staff concerned and highlight this success to the rest of your staff members.

Sheffield Liquor Licensing Department record all known test purchase passes and fails, and firm action is taken against those premises which fail to come up to an acceptable standard.

Please continue to be vigilant and use the 'Challenge 21' initiative. If you or your staff have any doubt about the age of a young customer after challenging them, it would be wise to decline a sale.

Once again, well done to you and your staff.

Regards

Lucy Adams
Police Liquor Licensing Dept.



FAO Designated Premises Supervisor, Premier Store, Nodder Road, Woodthorpe, Sheffield, S13.

Date: 27/03/2014

### RECENT TEST PURCHASE OPERATION DECLINED TO SELL ALCOHOL TO A PERSON UNDER THE AGE OF 18 YEARS

Dear Sir/Madam,

On the 25/03/2014, a Police operation relating to the sale of intoxicants to under- aged persons took place in various districts of Sheffield. The above premises, of which you are the Designated Premises Supervisor (DPS) was one of those premises visited by an underage person, who attempted to make a purchase of alcohol from you or a member of your staff.

I am pleased to inform you that no such sale was made, and you or your staff at that time made a correct decision in identifying this person as being under age to purchase alcohol.

Please pass on our congratulations to the member of staff concerned and highlight this success to the rest of your staff members.

Sheffield Liquor Licensing Department record all known test purchase passes and fails, and firm action is taken against those premises which fail to come up to an acceptable standard.

Please continue to be vigilant and use the 'Challenge 21' initiative. If you or your staff have any doubt about the age of a young customer after challenging them, it would be wise to decline a sale.

Once again, well done to you and your staff.

Regards

Lucy Adams
Police Liquor Licensing Dept.